Dear reCIRCLE partners

We hope you are all doing well in these turbulent times. We are happy to help you out with reCIRCLE BOXes, our stock is full and we remain available for your orders and after the crisis, we will of course buy back your excess BOXes. Please send them back to us as soon as possible after the all-clear. Ordering more products now will not result in an increase in subscription, on the contrary, we will set the date for the subscription partnership one month into the future and thus give you one month for free.

Furthermore, we would like to share the following information with you:

The reCIRCLE BOX is a safe packaging for food. It closes tightly and is completely hygienic to clean. Therefore, food safety is always guaranteed.

To increase the safety even more, we ask you to store and display the BOXes with the opening facing down from now on. Therefore, we adapted our communication material soon, which you will receive soon. Please do not display too many BOXes at a time.

It is important for us to remind you of the hygiene concept. If you wash dishes for your guests, set your dishwasher to at least 80 degrees in the rinse cycle! This way you are sure that your BOXes are clean.

If you refill the BOXes your customers bring along, you may use one of your lids as a tray. In addition, to be on the safe side, you may briefly disinfect the „tray lid“ in between customers. When scooping, please make sure that the ladle does not touch the BOX.

If we can help you in any way, let us know!
We are here for you.

Kind regards,

Your reCIRCLE Team